



TERMS & CONDITIONS

PAYMENT TERMS: Credit card (VISA, MASTERCARD, DISCOVER), Company Check in US Funds, Direct Deposit, wire transfer, NET 30 pending approval. New Accounts must pay total before shipment of any unit.

NET 30-DAY TERMS: are based on the date of the invoice to customers with an established credit rating. Carlson Heat Exchanger reserves the right to change its terms of payment at any time without prior notice. We also accept Visa, MasterCard, and Discover credit cards for the payment of invoices.

CREDIT HOLD: A customer whose account is over 30 days from the date of the invoice will be placed on credit hold. No additional shipments will be made nor will any return merchandise be authorized for return, evaluated, replaced, or credited on open account until the past due balance is paid in full. In the event a customer's account is placed with a collection agency, the customer will be liable for, in addition to the original invoice amount, all the collection fees and interest associated with collecting the invoice. After 30 Days and every 30 Days thereafter a finance charge of 1 1/2% per month (Annual Rate of 18%) will be added to all past due accounts. Credit may be revoked for accounts paid over 30 days.

CUSTOM ENGINEERING: Carlson Heat Exchanger is happy to make customizations to our heat exchangers based on Customer needs and requests, however this in no way implies any rights of ownership to the Customer. Custom designed exchangers may be subject to additional charges.

FREIGHT SERVICE: UPS Ground. Freight and handling will be billed to the purchaser's invoice.

PACKAGING: STANDARD COMMERCIAL

FOB POINT: ROLLINSVILLE, CO, USA

DROP SHIPMENTS: In most cases, Carlson Heat Exchanger will drop ship an order to another location. However, the customer must have an established account (Net 30 Days) and must be current on their account. NO drop shipments will be made to locations outside the United States.

LOST, SHORTAGE, OR DAMAGE: All of our products are sold F.O.B., Rollinsville, CO. In case of loss, damage, or shortage due to damage in transit; the customer should immediately notify both the carrier and Carlson Heat Exchanger, and promptly file a claim with the carrier. Any delay may result in a loss to the customer. Our responsibility for delivery of goods ends when we have consigned material to the carrier. Any shipment lost, damaged or is short upon receipt must be reported within 30 Days to Carlson Heat Exchanger

ACCEPTANCE: This is an offer to sell our product on the terms and conditions written above and should not be viewed as an acceptance of any other offer or agreement. Unless expressly agreed, Carlson Heat Exchanger does not, and will not accept any changed or additional terms included in other documents. Any additional or conflicting terms made a part of or attached to a purchase order will not be considered, and Carlson Heat Exchanger objects to any such terms. As such, you acknowledge that the terms stated herein are the only terms in effect with respect to your purchase of these products. Any purchase order received by Carlson Heat Exchanger will be considered acceptance of the terms stated in this document only.